

# Ritvik Khanna, PMP, PSM II, PAL, PSPO II

Edmonton, AB | P: +1 780 245 0598 | ritvikkhanna97@gmail.com | linkedin.com/in/ritvikkhanna  
TECHNICAL PROJECT MANAGER | PROGRAM MANAGEMENT | AGILE DELIVERY

## PROFESSIONAL SUMMARY

---

Technical Project Manager with an engineering foundation who owns cross-functional delivery for monetization and experimentation initiatives across a 13-country SaaS platform. At LawDepot, I coordinate releases and experiment delivery contributing to ~\$1.5M+ in annualized revenue impact, reduce rework by 35% through stronger acceptance criteria and earlier alignment, and ensure stable multi-market rollouts across 13 markets.

## SKILLS

---

**Product & Project Management:** Program Management · Roadmapping · Stakeholder Management · Release Management · Risk & Dependency Mapping · Capacity Planning · Resource Allocation · RACI · Delivery Governance · OKRs

**Agile Delivery & Frameworks:** Scrum · Kanban · SAFe · Waterfall · Hybrid Delivery · Sprint Planning · Backlog Management · A/B Testing & Experimentation · Continuous Improvement

**Tools & Platforms:** Jira · Confluence · Azure DevOps · GitLab CI/CD · Power BI · Figma

**Technical Foundation:** JavaScript · React · Vue · TypeScript · REST APIs · Architecture · SQL · CI/CD

## WORK EXPERIENCE

---

**Front-End Developer II | Technical Project Management, Monetization | LawDepot Inc.** Mar 2025 – Present

- Led delivery coordination across Engineering, UX, Product, Marketing, Legal, and QA supporting monetization experiments contributing to ~\$1.5M+ annualized revenue impact.
- Reduced rework by 35% by standardizing acceptance criteria, aligning stakeholders early, and structuring sprint plans around business objectives.
- Managed release sequencing and cross-team dependencies across 13 international markets, improving delivery predictability and reducing rollout risk.
- Monitored scope, delivery risks, and dependency conflicts across multi-quarter initiatives, escalating blockers to maintain release timelines.
- Resolved 50+ recurring environment issues, reducing warnings by 30% and saving ~40 developer hours per quarter.

**Front-End Web Developer, Rollouts and Experimentation | LawDepot Inc.** Jan 2021 – Feb 2025

- Managed delivery coordination for 85+ A/B experiments across multi-market releases, enabling data-driven decisions across revenue-critical user journeys.
- Completed compliance remediation across 100+ products in 3 sprints (vs. 7-sprint estimate) by sequencing work by risk tier and clarifying acceptance criteria.
- Coordinated platform-wide rollouts across revenue-critical flows, aligning Product Owners, UX, QA, and release stakeholders across multiple markets.
- Identified rollout risks early and led post-incident stabilization and deployment adjustments to improve release reliability.
- Executed high-risk deployments (migrations, legacy transitions, framework upgrades) with minimal production disruption through structured release planning

**Product Development Manager | University of Alberta** Dec 2019 – Jan 2024

- Led end-to-end delivery of an AI-enabled chatbot for neurodevelopmental disability support across a 3-university research coalition.
- Translated stakeholder needs into actionable requirements, improving sprint efficiency by 30% through backlog prioritization and clearer acceptance criteria.
- Managed delivery risks, dependencies, and release readiness (QA/UAT coordination, defect triage, rollout adjustments), ensuring stable launches and continuous improvement cycles.
- Facilitated Agile ceremonies to improve team alignment, delivery transparency, and stakeholder visibility.

**Product Delivery Lead (Part-Time) | OBS Technologies** Aug 2019 – Dec 2023

- Managed delivery for 8+ concurrent client web projects, aligning scope, timelines, and stakeholder expectations to ensure on-time outcomes.
- Applied Agile frameworks to coordinate multi-phase initiatives and improve delivery visibility for clients.
- Delivered SEO and digital optimization initiatives generating \$35K+/month incremental revenue across client portfolio.
- Served as primary liaison between clients and technical teams, translating business goals into actionable deliverables.

## CERTIFICATIONS

---

- PMP - Project Management Professional
- PAL - Professional Agile Leadership
- PSM II - Professional Scrum Master II
- PSPO I, II - Professional Scrum Product Owner I & II

## EDUCATION

---

Bachelor of Science - Double Major (Computer Science & Mathematics) | University of Alberta

GPA 3.7